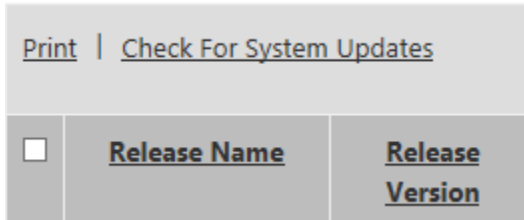


## Installing Updates

Process system updates from the **Dashboard** or **Settings**. To view available and processed system updates:

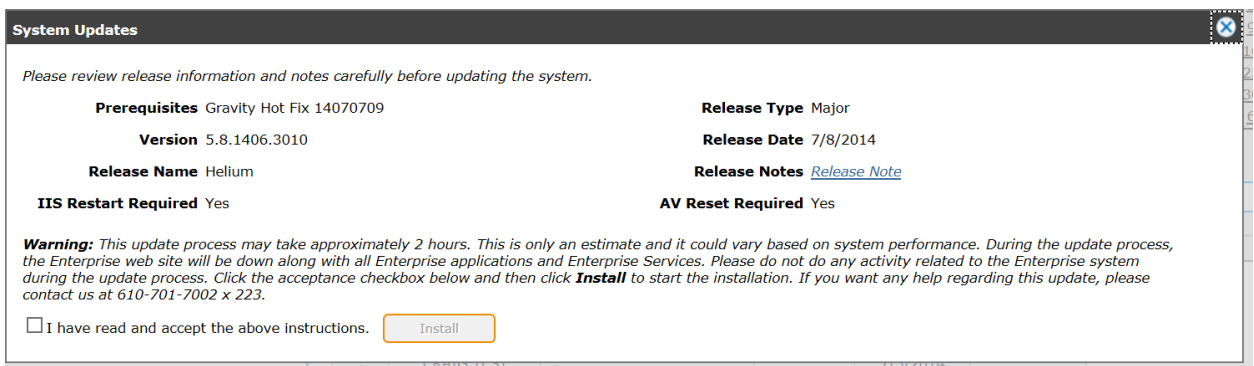
1. Click **Setting > System Configuration > System Updates**.



2. Click the **Check for System Updates** link at the top of the grid. A pop-up message appears to indicate that the system is checking to see if updates are available.


**Note:** *It may not be apparent that the download is occurring. When the download of the update completes, it will appear above the previously installed updates. The system also runs a check for pre-requisites prior to downloading a system update.*

3. Once the check for updates process finishes, any updates ready to be processed will appear at the top of the list with a link to start the process. You can process the update from either **Settings** or from the **Dashboard**.
4. Click **Process**. A pop-up message appears explaining what will be installed, along with a link to release notes.



5. Click the **I have read and accept the above instructions** checkbox and then click the **Install** button to install the update. A pop-up appears showing the progress of the installation.

**System Updates**

Installing the application 

Activities	Time
Updating primary web application...	7/8/2014 4:42:12 PM
Extracted release file to C:\Users\trainme\AppData\Local\Temp\tmp1CD6\3040	7/8/2014 4:42:12 PM
Extracting release file \\EDU-ORIONIIS\c\$\inetpub\wwwroot\simiq\uploads\releases\3040.zip to temp folder C:\Users\trainme\AppData\Local\Temp\tmp1CD6\3040	7/8/2014 4:41:42 PM
Creating release temp folder C:\Users\trainme\AppData\Local\Temp\tmp1CD6\3040	7/8/2014 4:41:42 PM
Creating temp folder C:\Users\trainme\AppData\Local\Temp\tmp1CD6	7/8/2014 4:41:42 PM
Database backup completed.	7/8/2014 4:41:42 PM
Started database backup...	7/8/2014 4:41:31 PM
Access permission validation completed.	7/8/2014 4:41:31 PM
Validating access permissions....	7/8/2014 4:41:31 PM
Request received to process release Helium (5.8.1406.3010) with IIS Restart:True	7/8/2014 4:41:31 PM

- When the update is complete, the system will automatically log you out. Once you log in to the system again, the **System Updates** screen shows the update status as **Completed** and the Process link is greyed-out.

Print | [Check For System Updates](#) Filter  All

<input type="checkbox"/>	Release Name	Release Version	Release Type	Min.Release Req.	Release Date	Release Notes	Status	Process
<input type="checkbox"/>	Pluto Main 17062916	5.16.1706.2916	Development Scrum	Pluto Main 17062816	6/29/2017	<a href="#">Release Note</a>	Completed	<a href="#">Process</a>

**Note:** The system checks for prerequisites prior to the installation of any update.

### Update the AV Applications

- Go to each AV Control and AV Viewer computer
- Login using an administrator-level user credentials.
- An Update message will appear when you log into these computers, prompting you to update. Click **OK**.