



SIMULATIONiQ™ Enterprise
Pluto Service Pack 1 Release Notes

Education Management Solutions, LLC

436 Creamery Way, Suite 300
Exton, PA 19341

Phone: 877.EMS.5050 (877.367.5050)
www.SIMULATIONiQ.com

The following items are included in Pluto Service Pack 1:

IMPORTANT! Please note the following limitation on the SIMULATIONiQ™ Enterprise Pluto release & up:

Applications affected: AV Control & AV Viewer

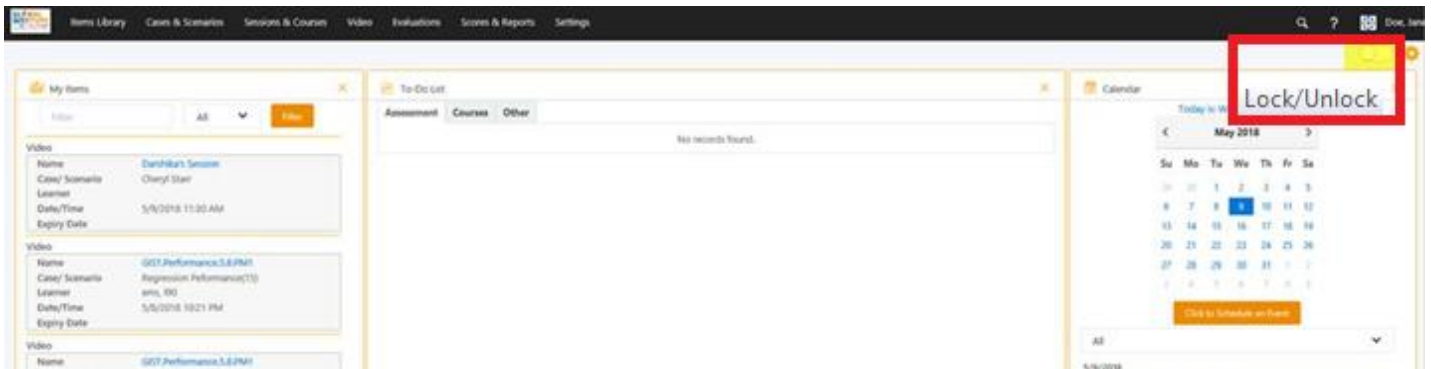
Features affected: Video playback, Edit video & Export Video

Operating Systems: Windows 10 & Windows 10 Pro

Workaround: Disable “Admin Approval Mode”

Note: Disabling “Admin Approval Mode” may result in some of the apps including Edge browser not working.

Dashboard



- Added a lock feature to the Dashboard to prevent unintended changes to the layout, especially when scrolling on a mobile device. The Dashboard is locked by default—you need to unlock the layout to move or resize the widgets. The lock does not prevent you from closing widgets or selecting Preferences to add/remove widgets. (*University of Colorado-Colorado Springs*)
- Updated the Browser Check message to include the latest supported browsers. (*University of New England College of Osteopathic Medicine*)
- Fixed ability for each user to save dashboard customizations when using an iPad. (*University of Colorado – Colorado Springs*)
- Resolved ability to resize and reset Dashboard items and retained Dashboard customization.
- Fixed issue where some performance assessments were not being removed from the Dashboard To Do List after clicking Submit. (*Texas Tech University Health Sciences Center at Odessa*)

Cases & Scenarios

- Increased the character count for question text on the SOAP Note to print without being cut off. (*St. Luke’s University Health Network*)

- Generated competency scores correctly when clicking “Regenerate Competency Score” in Cases & Scenarios > Competencies. (*Northwell Health*)
- Made File Viewer window bigger for a better full page preview of uploaded files. (*Dartmouth-Hitchcock Medical Center*)

Sessions & Courses

- Added color coding for session status when you click the Session Calendar link on the Login page. (*Gundersen Health System*)
- Included color-coded preparation and tear down time on the Session calendar. (*Virginia Commonwealth University School of Medicine*)
- Updated converter service to resolve delay in video playback. (*Massachusetts General Hospital*)
- Added links to the assigned cases/scenarios on the Session Calendar. (*Dartmouth-Hitchcock Medical Center*)
- Displayed encounter information for paging schedule on the Session Activity screen, similar to the way it appears in AV Control. (*University of Texas Health Sciences Center – San Antonio*)
- Displayed Calendar view correctly for Educators. (*Centra Health*)
- Fixed issue where Sim Tech assignments were not displaying on the User tab of the Calendar. (*Dartmouth-Hitchcock Medical Center*)
- Fixed ability to adjust the size of the calendar view and view the full day. (*Cincinnati Children’s Hospital*)
- Corrected room order on Calendar. (*Dartmouth-Hitchcock Medical Center*)
- Changed the Session Calendar default to Day view instead of Work Week. (*Dartmouth-Hitchcock Medical Center*)
- Saved SP names properly when added to Quick Room Setup. (*NYIT – Arkansas State University*)
- Displayed sessions on calendar correctly for the selected time zone. (*Gundersen Health System*)
- Displayed sessions on the Center Calendar in Day View correctly when the calendar is accessed from the Login screen. (*Emory & Henry College*)
- Displayed entire Session Note properly. (*Dartmouth-Hitchcock Medical Center*)

Video

- Synched video and audio playback. (*AT Still University – Kirksville*)
- *Cloud only, when 24x7 recording is enabled:* Introduced 10-minute delay in download and conversion process to allow file to complete processing on the NVR/DVR. This will not impact immediate review of video from AV Viewer or Internet Explorer.

Evaluations

- Fixed Survey email link to direct to the Survey page. Fixed ability to get multiple emails for the same survey for different users. (*Texas Children's Hospital*)
- Fixed ability to print post encounter exercises. (*University of Manitoba*)
- Fixed ability for learners to see self-evaluations for team sessions. (*Southern Illinois University*)
- Corrected the video ID order to play the correct video with the evaluation. (*NYIT – Arkansas State University*)

Scores & Reports

- Fixed ability to download multiple reports into one zip file. (*Oklahoma State University for Health Sciences*)
- Populated the Support Staff column correctly on the Center Utilization Report. (*Dartmouth-Hitchcock Medical Center*)
- Displayed equipment associated with a session properly in the Center Utilization report. (*Dartmouth-Hitchcock Medical Center*)

Settings

- Fixed ability to add a sub-unit unit to an organization unit without having to deselect other units. (*St. Luke's University Health Network, Harvard Medical School, Southern Illinois University - Edwardsville*)
- Fixed ability to accept files created with Excel file extension .xlsx when uploading users. (*University of New England College of Osteopathic Medicine*)
- Retained event details in Session audit log after event is deleted. (*University of Manitoba*)
- Displayed Administrator rights under Organizational Structure. (*University of St. Augustine for Health Sciences*)
- Added multiple time zone support for web and AV. Contact the TotalCARE team for more information about this functionality.

AV

- Updated message in AV Control when switching from manual to automatic mode when the schedule recording time has passed. (*Dalhousie University*)
- Resolved red errors from appearing on the AV Services screen. (*Texas A&M University*)
- Corrected conversion issue with longer video recordings. (*Dalhousie University*)
- Resolved audio issue on Live video on iPad. (*Massachusetts General Hospital*)
- Added reset option to camera controls on the 3-grid playback view. (*Angelo State University*)

- Resolved flickering video when scrolling in Live View when using Internet Explorer.
- Resolved camera switching issue. (*University of Manitoba*)
- Resolved video conversion issue. (*University of Manitoba*)
- Refreshed DVR schedule and/or paging schedule when the session time is changed. (*University of Manitoba*)
- Fixed ability to view Live video in AV Control. (*Emory & Henry College*)
- Synchronized AV Viewer video playback feeds. (*Angelo State University*)
- *Cloud only, when 24x7 recording is enabled:* Introduced 10-minute delay in download and conversion process to allow file to complete processing on the NVR/DVR. This will not impact immediate review of video from AV Viewer or Internet Explorer.